



**Ottawa County Central Dispatch Authority**

Peter Fink, President  
Russ Bassett Corporation  
8189 Byron Rd  
Whittier, CA 90606

Dear Mr. Fink,

It has now been more than one year since our desienceDispatch Furniture was installed. One year's time is a telling indicator of the quality and workmanship of a product. I'm happy to say that the furniture continues to look and feel like new. The quality and durability of your product has been proven through its continued use; most often 24/7/365. As you know, emergency communication centers are busy places where technical furniture often takes a beating. Your equipment, however, has continued to remain strong both functionally and aesthetically. This experience is proof that we made the absolute best decision in selecting desienceDispatch.

Please feel free to use me as a reference and to direct anyone with questions about your brand or company to contact me.

Sincerely,

Michael T. Muskovin, ENP  
Data/Radio Systems Manager  
Ottawa County Central Dispatch Authority