



IRWINDALE POLICE DEPARTMENT

April 10, 2015

Russ Bassett Inc
8189 Byron Road
Whittier, CA 90606

Re: Outstanding craftsmanship and work performance.

To whom it may concern;

It is my pleasure to inform you about a great experience the City of Irwindale received from the entire Russ Bassett staff. This past February we were afforded the opportunity to remodel our police 911 communications center. We looked at several vendors and found that Russ Bassett offered the best product at an affordable price. From the onset of design and space planning Ava Rabago was our contact the entire way. Ava is a true professional and we were amazed at the efficiency and communication abilities exercised throughout the process.

It is not uncommon for businesses to lose sight of the consumer especially when dealing with a government agency. That was not the case with Russ Bassett and their staff. Their product was delivered on time and to the exact specifications as designed. I cannot emphasize enough, how Ava and her team at Russ Bassett delivered exceptional service, great quality products and without time delays.

Thank you all for a job well done.

Anthony Miranda
Chief of Police

