



Garland Power & Light System Operations  
525 East Avenue B  
Garland, TX 75040

February 18, 2016

Mr. Matt Gawin  
8189 Byron Road  
Whittier, CA 90606  
Russ Bassett Corporation

Re: Design and implementation of Control Room Furniture

Dear Mr. Gawin,

We at Garland Power & Light System Operations Center are very pleased for your time and effort in your design and implementation of Sit-Stand consoles for our System Operations Control Center. Since we are an electric utility that requires 24 hour 365 day operation, it is very important for us to have a solution that would address our System Operator needs. It was also important for us to find a solution that would not only meet these needs, but deliver a good product that would stand the test of time and offer the best value in terms of our rate payer's interest.

Our requirements for our needs were subject to a small footprint by most standard Control Centers, yet you were able to design and deliver as promised a finished product that was not only built to specification, but you also delivered a product that exceeded our expectations and remained within our budget. Our Operators have been more than satisfied with the layout and functionality. We have also had very positive comments from visitors to our Operations Center, who have commented on how nice and professionally looking the consoles appear.

We would like to thank you and the Russ Bassett Team for your hard work and service that you delivered and the follow up to make sure we had everything we needed to make this endeavor a successful one.

Very Respectfully,

A handwritten signature in blue ink that reads "Fred Sherman".

Fred Sherman  
Director of System Operations  
Garland Power & Light