



ORANGE COUNTY SHERIFF'S DEPARTMENT

SHERIFF-CORONER
SANDRA HUTCHENS

December 14, 2017

Mr. Peter Fink
President
RUSS BASSETT CORPORATION
8189 Byron Road
Whittier, CA 90606

Dear Mr. Fink,

The County of Orange's Emergency Operations Center houses the Emergency Communications Bureau (ECB) Dispatch Center for all 9-1-1 calls. Years ago, an attempt was made to upgrade the furniture with other minor improvements however it remained outdated and the furniture didn't last.

Due to County's growth combined with failing furniture, in 2014, the decision was made to invest in ECB again and funded a complete transformation. With a new 9-1-1 system upgrade, the star of the show was the custom furniture designed around it. After several years of design and space planning and a few months of construction, the transformation recently completed and now our Dispatchers are in a state-of-the-art Dispatch Center with Russ Bassett Desience Furniture front and center.

Ava Rabago is an ambassador for Russ Bassett, and a perfectionist when it comes to integrating products with attention to detail for full code-compliance and safety considerations. Working so closely through the design process and installation, and coordinating with my construction contractor, the entire Russ Bassett team from designers to installers were paramount to the success of the project. The team was always dedicated to our Department's successes, even when challenges were encountered. Government projects are a challenge however Russ Bassett remained patient and steadfast against critical deadlines and delivered on quality, time, and budget!

It was a pleasure working with Russ Bassett and look forward to working together in the future if the need arises.

Respectfully,

A handwritten signature in blue ink that reads "Mindi Bräwner".

Mindi Bräwner
Senior Project Manager
Research and Development
Facilities Planning Section

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