

BEXAR METRO

9-1-1 Network

September 25, 2017

Matt Gawin, Sales Executive
Russ Bassett Corporation
8189 Byron Road
Whittier, CA 90606

RE: Russ Bassett PSAP Consoles

Dear Matt:

On behalf of the Bexar Metro 9-1-1 Network, I would like to thank you and the Russ Bassett Corporation for your outstanding service during the selection, design, procurement, and installation of the 104 PSAP consoles at the District's new Quarry Run Regional Operations Center in San Antonio, Texas. All Telecommunicators and Dispatchers are very pleased with their new work environment and appreciate the "extras" that are included.

We especially appreciate how your team worked with the Bexar Metro Architect, General Contractor, Electrical Contractor, and our Operations and Facility Staff to finalize the design, construction, delivery, and installation of the consoles. It was truly a cooperative team effort to accomplish this successful endeavor.

I would like to personally thank Peter, Van, and you for your attention and responsiveness to our needs and desires.

If you would like to bring potential customers to the Bexar Metro Quarry Run facility to see the installed consoles, we would be happy to work with you to facilitate the visit.

Again, thanks for your outstanding service.

Sincerely,



Mike Pedigo
Chief Administrative Officer

