



NEDERLAND POLICE DEPARTMENT

GARY A. PORTER
Chief of Police

June 13, 2019

Matt Gawin, Sales Executive
Russ Bassett Corporation
8189 Byron Road
Whittier, CA 90606

RE: Russ Bassett 911 PSAP Consoles

Dear Matt:

On behalf of the Billy Neal Dispatch Center and the Nederland Police Department, I would like to thank you and the Russ Bassett Corporation the exemplary service that we received during our dispatch remodel.

From the first conversation with you, I have been impressed with your commitment to our project. Your attention to detail before and after the sale has helped us complete the vision for the dispatch office that we have always wanted. All our dispatchers are very pleased with the new desks and the extra working room that they provide.

You and your organization made the entire experience seamless and stress free. We cannot thank you enough. I would be happy to recommend Russ Bassett to anyone looking to upgrade their console furniture. If you would like to bring potential customers to our office, we would be delighted to accommodate the visit.

Again, thank you for your superior service.

Sincerely,

A handwritten signature in black ink that reads "Barbara Hollier".

Barbara Hollier
Communications Supervisor
Billy Neal Dispatch Center