



CITY OF BRAWLEY

POLICE DEPARTMENT
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September 3, 2019

Dear Ava Rabago,

As you know 5 years ago I started working on upgrading the furniture in our communications center. Throughout that time you came out on a few occasions so that we could sit down and discuss the wants and needs of our center. You were extremely helpful and patient during the whole process as it was my very first time working on such a huge project.

Our furniture was delivered and installed on March 18, 2019. Removal and installation was completed in 1 day and the installers did an outstanding job. The completion of our communications center was more than I had hoped for.

The quality of the furniture is strong and sturdy. All the computer monitors and arms fit perfectly and can be adjusted with ease at any time. The height adjustment is perfect for allowing my dispatchers to stand and stretch when needed. The climate control is perfect. The heating is just right when needed and the fan cools us off when it is a bit stuffy. All the computer towers are nicely stored away with no moving pieces or panels that will get in anyone's way. All the additional cords and keyboards are tucked nicely to the side and do not take up any of our workstation.

Ava, you continued to be there for me and assist me during this lengthy process and I am truly grateful. I would definitely recommend Russ Bassett and its products to local PSAP's in the area.

Sincerely,

Regina Kim
Non Sworn Supervisor
Communications Division
Brawley Police Department
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