

# Sheriff Tracy Murphree



127 N. Woodrow Lane  
Suite 300  
Denton, TX 76205

DENTON COUNTY SHERIFF'S OFFICE

Phone (940) 349-1600  
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September 16, 2019

Matt Gawin, Sales Executive  
Russ Bassett Corporation  
8189 Byron Road  
Whittier, CA 90606

RE: Russ Bassett 911 PSAP Consoles

Dear Matt,

On behalf of Denton County Sheriff's Office, I would like to thank you and your team for the excellent service during the selection, design, procurement and installation of our twelve new dispatch consoles. My staff is very happy with the quality and design of our newly remodeled Communications Center.

When we met to discuss the project, it was clear from the beginning that you understood my vision. Your ideas and recommendations were invaluable and allowed us to come up with the best design and use of the space. You and your team were adaptable throughout the process, even as we made changes to the floorplan and took out walls at the last minute. I appreciate the time you took to come see the space on multiple occasions as the remodel progressed as well as conference calls with the many members of the remodel team.

The installation process was well organized and couldn't have gone smoother. The team was efficient and finished ahead of schedule. The attention to detail was topnotch and everyone communicated with me and our remodel team throughout the installation.

The finished product is beautiful and our staff loves the new environment. Visitors are amazed at the professional look and state of the art consoles. It was a pleasure working with the Russ Bassett Team.

Sincerely,

A handwritten signature in blue ink that reads "Michelle Pena".

Michelle Pena  
Communications Manager  
Denton County Sheriff's Office