

OCEANSIDE POLICE DEPARTMENT

FRANK S. McCOY
CHIEF OF POLICE

CORE VALUES
Trust
Personal Responsibility
Quality Service
Partnership
Community Safety
Diversity

November 27, 2007

Peter Fink, President
Russ Bassett Corporation
8189 Byron Road
Whittier, CA 90606

Dear Mr. Fink:

I wanted to take this opportunity to thank you and your staff for their professionalism and support during our recent communications center remodel.

We found your staff, in particular Ava Rabago and Nathan Drake, to be extremely responsive to the numerous changes we made to the design and during the installation process itself. I was particularly impressed when your Executive VP of Operations, Linn Steinbeck, responded to our site to help expedite the installation and keep the project on schedule.

In the month since the completion of the project, I have had numerous comments from dispatchers who are very pleased with both the design and quality of your product.

Overall the experience of working with your company was very positive. Please do not hesitate to use our agency as a reference in the future.

Sincerely,



Captain Thomas Jones
Administration Division