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October 2, 2007

Michael Bone  
Russ Bassett Corporation  
8189 Byron Road  
Whittier, CA 90606

Dear Michael:

Thank you for your work on our Routing Operations Center R.O.C. As you recall, the project was to create a functional operations center in a limited space that would showcase the level of sophistication and detail with which we manage our business. Your charge was to design a multifunction workspace without dominating the existing environment, a unified design that could support multiple independent stations accessing many displays and servers.

With your partnership, we received an operations center that was both functional and aesthetically pleasing. The modular units you customized mount 22 flat screens with the flexibility to position and rearrange them around the work surface as our needs change. The modules in this product line allow us easy access to both hardware and cabling. Your product and design have resulted in a show piece of aesthetic functionality we are both proud to work in and showcase to visiting VIPs. Thank you for your diligence and vision in making the R.O.C. solid.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Johnson", written over a horizontal line.

Jeff Johnson  
Senior Manager  
Direct Marketing / Direct Response  
AT&T Mobility