



City of Anaheim
POLICE DEPARTMENT

June 23, 2009

Peter Fink, President
Russ Bassett Corporation
8189 Byron Road
Whittier, CA 90606

Dear Mr. Fink,

Now that the majority of our install is completed, and the dust has settled, I wanted to send you a note of thanks and appreciation. I am very pleased with the outcome and the amount of effort and follow up that has been done by your company. You and your staff have worked well with us in every aspect of our remodel. During the planning stages our experience was positive from the first quote to the final CAD drawing. Your install staff met the challenges of keeping our dispatch operation tolerable while the remodel was going on in the same room.

In our case this remodel was an extraordinary endeavor because of our oddly shaped and multi tiered dispatch center. Ava Rabago and Alan Moreno collaborated to get the drawing to match the room configuration and to get everything worked out on paper to make sure all of the equipment would fit. We actually have ended up with more work surface because of your exceptional console designs. The positive feedback I have heard has been wonderful.

If you should need me as a reference for any future projects, please don't hesitate to use my name as a point of reference or tour site. Please share our appreciation with your staff.

Sincerely,

Kurt Wallace,
Anaheim Police Communications Manager
425 S. Harbor Blvd.
Anaheim, CA 92805
kwallace@anaheim.net