



November 13, 2009

Mr. Peter Fink
Russ Bassett Corporation
8189 Byron Road
Whittier, CA 90606

Dear Peter,

I want to take this opportunity to express my thanks to you and all the people in your company who helped make the Delta Operation Control Center Renovation a successful project. I appreciate the cooperation and great effort Russ Bassett put forth in working with New South to meet the demanding schedule set for on this project. As we both know, completing this 34,000 square foot renovation in just thirty days was a tremendous challenge for all parties involved. New South and our subcontractors appreciate you and your company's responsiveness and the effort you put forth in meeting the project schedule. From start to finish your team's coordination and performance was excellent. It was truly a pleasure to work with you and I would gladly recommend Russ Bassett to others in the future.

Sincerely,

A handwritten signature in blue ink that reads "Judy Meeks". The signature is written in a cursive, flowing style.

Judy Meeks
Project Manager