



**MICHAEL S. LANGSTON**  
Chief of Police

## **POLICE DEPARTMENT**

[WWW.SIGNALHILLPD.ORG](http://WWW.SIGNALHILLPD.ORG)

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2745 Walnut Avenue • Signal Hill, California 90755 • (562) 989-7200 • FAX (562) 989-7293

July 23, 2013

Mr. Peter Fink, President  
Russ Bassett Corporation  
8189 Byron Road  
Whittier, Ca 90606

Mr. Fink,

As you are aware, we completed the new Signal Hill Police Facility in January 2013, just a few months ago and were partners with Ava Rabago and your company for several years during design, development and construction. We were introduced to you by WMM Associates, the facility Architect and our Project Manager Rick Sandona; however the relationship that ensued was remarkable. We wanted to take a moment to express our most sincere appreciation for your company's support during the entire process. You were nothing short of outstanding to work with and the talent of your project manager Ava Rabago was priceless.

From the onset, you provided detailed drawings, hosted several meetings, and provided updated information on a regular basis. All this over an almost 3 year period of time and throughout held the pricing during times of economic stress to all. You assisted with changes, updated drawings and were supportive with creative solutions when we were presented with challenging problems.


Not only was your work and support nothing short of excellent, but the product in the end has proven to be durable and far exceeds our original desires. The equipment is proving to be "cop proof" and your installation and training was a true reflection of your commitment to excellence.

It was our pleasure to have Ava and your staff on our team. Please accept our deepest appreciation for your involvement in our project, your supportive and understanding staff, and for equipment that will last a very long time. You were a significant reason our facility has a highly professional look and feel that is very much appreciated by our staff.

It is a pleasure to express our appreciation to you, our partner in the development of an advanced Communications Center for the community of Signal Hill. Ava and your staff did a very first class job. Thank you.

Sincerely,

Michael Langston, Chief of Police

By:   
Christopher Nunley, Captain  
Project Manager