



CITY OF TORRANCE

POLICE DEPARTMENT

JOHN J. NEU
CHIEF OF POLICE

July 24, 2013

Peter Fink, President
Russ Bassett Corporation
8189 Byron Road
Whittier, CA 90606

Mr. Fink;

I wanted to take this opportunity to thank you and your staff for their professionalism and support during our recent Communications center remodel.

Your staff, in particular Ava Rabago, was extremely responsive to our needs and the changes that were made along the way. In the end, the final product was far better than we had envisioned.

Since the completion, we have had the opportunity to host meetings where representatives from other Public Safety agencies were very impressed with the design and durability of your product. We were happy to refer your company to them not only for the product but for the outstanding customer service we received.

Please do not hesitate to use our agency as a reference in the future.

JOHN J. NEU
CHIEF OF POLICE

Lieutenant Thomas C. Stark
Communications Division Commander