



CITY OF BELL POLICE DEPARTMENT

· 6326 Pine Avenue · Bell · California 90201-1290 · (323) 585-1245 ·

Anthony Miranda
Chief of Police

November 12, 2013

RE: Recommendation for Russ Bassett Corporation

To Whom It May Concern:

I am writing this letter is to recommend Russ Bassett Corporation and their representative, Ava Rabago, to any entity that requires their services.

Beginning in August of 2012, The Bell Police Department began a total renovation of our Communications Center. We put together a team consisting of myself, Dispatcher Brian Hahn, and Sgt Greg Clark. The entire dispatch center was to be torn out to bare studs, expanded, and completely rebuilt with all new equipment and furniture. We also had to set up a temporary dispatch center during the construction.

After research with numerous other police agencies, the roads kept leading back to Russ Bassett. After contacting Ava Rabago, she not only described the products, she invited us down for a tour of the facilities. After touring, we immediately partnered with Russ Bassett.

Ava was more than helpful, not only with her product, but coordination with the numerous other vendors involved in the project. Ava custom designed exactly what was needed and wanted. The design drawings were extraordinary and the most complete that I have ever worked with. Ava coordinated all of the CMAS and reimbursement payments with the state 911 office. Russ Bassett handled all of the design, manufacture, installation, and payment coordination. We could not have completed the project as quickly and easily without the Russ Bassett Corporation. They were the most knowledgeable and involved of all the vendors we worked with.

I would highly recommend Russ Bassett and Ava Rabago for any future projects.

If you have any questions please feel free to email me at sfinkelstein@cityofbell.org or call me at my office at 323-585-1245 (ext266).

Sincerely,

Steven Finkelstein
Police Captain
Bell Police Department