



September 27, 2022

Matt Gawin
Russ Basset Corporation
8789 Byron Road
Whittier, CA 90606

Dear Matt,

On behalf of the Marana Police Department Communications Center and the Town of Marana, I want to thank Russ Basset for their attention and professionalism during our recent Public Safety Communications Center modernization project. This long overdue project was in no doubt successful because of our choice to collaborate with your company.

Matt Gawin, Eddie Creegan, and the rest of the Russ Basset staff were a pleasure to work with. The consummate professionals, they provided guidance when needed, ensured that the project remained on schedule, and were extremely responsive. Their input in design was crucial in our attainment of a state of the art communications center. The consoles far surpass our expectations and our dispatchers are much happier now due to the included heaters, fans, cup holders, and fully adjustable desktops. In addition, I would be remiss if I did not mention the accent lighting and lighted glass panels that add a level of ambience and professionalism to the center.

I am very pleased with the resulting modern, state of the art, and eye-catching Public Safety Communications Center that the Town of Marana now has the pleasure of boasting about. I would absolutely recommend a partnership with Russ Basset to any that inquire.

Sincerely,

Lieutenant John DeStefano
Public Safety Communications Manager
Marana Police Department