



CITY OF LA VERNE POLICE DEPARTMENT

2061 Third Street, La Verne, California 91750

www.lvpd.org

Ava Rabago
Russ Bassett Corporation
8189 Byron Road
Whittier, CA 90606

Dear Ava,

I wanted to reach out and say a big THANK YOU to you and your team for the work on the remodel of our Communications Center. From the many conversations that you and I had, both at the California CLETS Users Group meetings and CalNENA, to the numerous emails back and forth, it was a huge pleasure to work with you. Our center has a very small footprint to work with and you were able to take our setup and transform it into a more open and inclusive space. When we let you know that the estimates presented were outside of our price range, you worked with us to meet our budget while still allowing us to put together a high-quality center. Throughout the planning, scheduling and remodel process, I knew I could always call you with any questions or concerns that came up. Your institutional knowledge, not only of the product, but of the law enforcement industry proved invaluable. Once the installation was complete, your team did not disappear and leave us on our own. Any issues that have come up have been addressed in a timely manner, never leaving us feeling that once the invoice was paid, we were forgotten.

Any agency that may be considering Russ Bassett for their furniture needs can rest assured that not only will they be getting a quality product but also that it will be backed by a quality company.

Respectfully,

Rebekah Biedermann
Communications Supervisor

Jason Prows
Administrative Lieutenant

