



**Sheriff David P. Decatur, Jr.**  
**Stafford County Sheriff's Office**  
A State Accredited Law Enforcement Agency



July 20, 2023

Russ Bassett Corporation,

On behalf of the Stafford County Sheriff's Office 911 Center we would like to thank you for the beautiful 21 position center. We began meeting with your staff back in January 2022 on plans to modernize and update our centers furniture. Through the course of planning and scheduling our Project Manager left your corporation. Executive Vice President Peter Fink partnered with Senior Project Manager Van Holster to step in and take over the project. We encountered some small setbacks but both Peter and Van took them on without hesitation to ensure our goals were met and made us happy customers.

As the project progressed Russ Bassett sent Phoenix Installations to remove and install the furniture. Kevin, Dawn and all of their staff were pleasant to work with and went above and beyond each day to ensure our needs were met. Their passion carried over into the quality of workmanship they provided for us. They were enjoyable and professional to have in our center.

Their combined knowledge and experience of your employees contributed significantly to creating an incredible 21 position center not only to support our citizens but most importantly our staff.

Thank you for your excellent communication and support during our project. We appreciate all your organizations attention to detail from design through install and especially Peter and Van for taking on a project mid-stream. We look forward to working with Russ Bassett in the future for our training room needs. Thank you!

Sincerely,

Lt. Brian Jacobs

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